



THE CYPRUS INTERNATIONAL INSTITUTE OF MANAGEMENT
COURSE UNIT DESCRIPTION

| | | |
|-------------------------------|--|--|
| Course Unit Title | E-GOVERNMENT | |
| Course Unit Code | MP 420 | |
| Type of Unit | Core | |
| Level of Course Unit | Second cycle | |
| Year of Study | First/second year | |
| Semester | On demand | |
| Number of ECTS Credits | 6.0 ECTS | |
| Course Unit Objectives | The objective of this course is to introduce major concepts, requirements, problems and opportunities for successful planning, implementation and assessment of e-Government projects. | |
| Learning Outcomes | On completion of the course the students are expected to be able to: | |
| | CILO 1 | Use e-Government terminology to discuss main topics in the field. |
| | CILO 2 | Explain how e-Government delivers government services and facilitates citizens' participation and democracy. |
| | CILO 3 | Identify international aspects of EU policies for e-Government. |
| | CILO 4 | Examine the current and future trends, and risks related to e-Government. |
| Name of Lecturer(s) | Dr. Vassilios Peristeras | |
| Mode of delivery | Face to Face | |
| Prerequisites or corequisites | None | |
| Course Content | 1. Introduction, Orientation | CILO 1, 2, 3, 4 |
| | 2. The IT revolution | CILO 1 |
| | 3. The new Economy and the role of government | CILO 2 |
| | 4. The Public Policy Analysis/Implementation lifecycle | CILO 1, 2 |
| | 5. Defining E-Gov and eDemocracy | CILO 1 |
| | 6. Electronic Public Services, and eDemocracy | CILO 1, 2 |
| | 7. The eGov evolution | CILO 2 |
| | 8. International perspective of E-Gov | CILO 2 |
| | 9. Electronic Services, and service delivery | CILO 2 |
| | 10. Open Government | CILO 4 |
| | 11. Open Data | CILO 4 |
| | 12. The digital divide at national and international perspective | CILO 3 |
| | 13. EDemocracy and citizens' participation in governance | CILO 2 |
| | 14. Enterprise Architectures for eGovernance | CILO 4 |
| | 15. The eGov policy in Europe | CILO 3 |
| | 16. International EGov policies | CILO 3 |
| | 17. International eGov benchmarking | CILO 3 |
| | 18. Business Modeling | CILO 2 |
| | 19. Information Systems Analysis and Design | CILO 2 |
| | 20. eGovernment Assessment | CILO 2 |
| | 21. Private-Public Partnerships (PPP) for eGovernment | CILO 4 |
| | 22. eGov best practices from around the world | CILO 3 |
| | 23. Trends and future directions | CILO 4 |
| | 24. Technical, Semantic and Organizational Interoperability | CILO 4 |
| | 25. Web 2.0 and social software: hype and reality | CILO 4 |
| | 26. eGov risks | CILO 4 |
| | 27. Conclusion, summary and putting it all together | CILO 1, 2, 3, 4 |

| | |
|--|--|
| Recommended or required reading | <p><u>Textbook:</u> Implementing and Managing eGovernment: An International Text, Richard Heeks (ISBN-10: 0761967923, ISBN-13: 978-0761967927)</p> <p><u>Further readings:</u> Peristeras V., Mentzas G., Tarabanis K., & Abecker A. (2009): <i>Transforming E-government and E-participation through IT</i> IEEE Intelligent Systems 24(5): 14-19 Peristeras V., Tsekos Th., & Tarabanis K., (2002) <i>Analyzing E-Government as a Paradigm Shift</i>, UNTC Occasional Papers Series, No 1, 2002. Available at SSRN: http://ssrn.com/abstract=2313502 or http://dx.doi.org/10.2139/ssrn.2313502 Peristeras V., Tsekos Th., & Tarabanis K., <i>Building Domain Models for the (e-) Governance System</i>, International Conference on Politics and Information Systems: Technologies and Applications (PISTA '03), 31 Jul.–2 Aug. 2003 - Orlando, Florida, USA, pp: 153-158</p> <p><u>Online sources:</u> European Union http://ec.europa.eu/digital-agenda/ http://ec.europa.eu/isa/</p> <p>United Nations http://www.unpan.org http://www.unicttaskforce.org/ OECD http://www.oecd.org/gov/public-innovation/</p> <p>World Bank http://web.worldbank.org/WBSITE/EXTERNAL/TOPICS/EXTINFORMATIONANDCOMMUNICATIONANDTECHNOLOGIES/EXTGOVERNMENT/0,,menuPK:702592~pagePK:149018~piPK:149093~theSitePK:702586,00.html http://www.infodev.org/en/index.html</p> <p>UK http://www.gateway.gov.uk/</p> <p>USA http://www.usa.gov/</p> <p>Ireland http://www.citizensinformation.ie/categories</p> <p>Other http://www.ctg.albany.edu/ http://www.pti.org</p> |
| Planned learning activities and teaching methods | Lectures; in-class discussions and debates; in-class exercises; team work; video case studies; student presentations. |
| Assessment methods and criteria | 30% Participation (including in-class presentations) 70% Final assignment |
| Language of Instruction | English |
| Work Placement(s) | Not applicable |